1. **What is the flood warning 'widget'**?

The flood warning 'widget' is computer script or code that web developers can embed within any website. It provides live information displaying the number of Environment Agency flood alerts and flood warnings in force.

The 'widget' retrieves information from the Environment Agency’s website and provides the latest summary of flood alerts and warnings. The 'widget' will update at the same frequency as the flood information on the Environment Agency website.

There are eight different widgets available. A national (England and Wales) summary, one for each of the Environment Agency regions, and a 'widget' for Environment Agency Wales.

2. **Why has the 'widget' been developed?**

The 'widget' has been developed to give people easy access to flood warning information using websites that they already visit. This will help make our flood warnings more widely available and remove the necessity for people to visit the Environment Agency website for information.
3. What websites should the 'widget' be used on?
The 'widget' can be downloaded by anyone that manages a website and thinks that their users would be interested in this information.

The National Flood Forum have already added it to their website.

The 'widget' would be useful on a wide variety of websites including those owned and managed by organisations such as local radio stations, community groups, Local Authorities, Parish Councils or water companies.

4. How reliable is the 'widget'?
The 'widget' gets the information from the Environment Agency's website. This has a high level of resilience as we plan for large volumes of web traffic during flooding.

The reliability of the host website and its location are also important factors and these are outside the control of the Environment Agency.

5. How can I access the 'widget'?
The script or code for the widget can be downloaded from our website. Instructions are available on how to embed the 'widget' within your website.

6. Do I have to pay for the 'widget'?
No. The 'widget' can be downloaded and used free of charge.

7. I'm having problems using the 'widget' - what should I do?
If you are having difficulties using or downloading the 'widget' please email our digital team at webmaster@environment-agency.gov.uk.

8. How will you monitor where the 'widget' is being used?
We will monitor the usage of the widget, via our monitoring tool. This will give us information about the number of 'views/hits' across the various websites where the widget is displayed.

9. Are there plans to develop other 'widgets'?
We are currently investigating the potential for a Google application for flood warnings.